

UK Online Price List

URL: <http://www.ukonline.net/price/>

This price list is correct for customers registering with UK Online on or after the 12th October 2007.

1. Broadband

1.1. Lite Broadband

The Lite Broadband prices are all inclusive of Value Added Tax (VAT). The VAT of 17.5% will be charged and could be reclaimed by VAT registered businesses.

	Inc VAT
Monthly rental	£14.99
Connection fee	£25.00
Optional Netgear Wireless router	£49.99
McAfee Internet Security Suite ¹	£0.00 for 12 months ¹
Email (1 per customer)	£0.00
Customer support via telephone	0p/min
Move premises cost ²	£40.00 ²
Cancellation fee	£0.00

1.2. Pro Broadband

The Pro Broadband prices are all inclusive of Value Added Tax (VAT). The VAT of 17.5% will be charged and could be reclaimed by VAT registered businesses.

	Inc VAT
Monthly rental	£19.99 ¹
Connection fee	£0.00 until 31st Oct (standard fee £25)
Optional Netgear Wireless router	£49.99
McAfee Internet Security Suite ¹	£0.00 for 12 months ¹
Email (5 per customer)	£0.00

Move premises cost ²	£40.00 ²
Cancellation fee	£0.00

1.3. Premier Broadband

The Pro Broadband prices are all inclusive of Value Added Tax (VAT). The VAT of 17.5% will be charged and could be reclaimed by VAT registered businesses.

	Inc VAT
Monthly rental	£24.99 ¹
Connection fee	£0.00
Optional Netgear Wireless router	£49.99
McAfee Internet Security Suite ¹	£0.00 for 12 months ¹
Web space (100MB)	£0.00
Email (20 per customer)	£0.00
Web space (up to 100MB)	£0.00
.co.uk or .org Domain name (1 per customer)	£0.00
Email (up to 20 per customer)	£0.00
Static IP (1 per customer)	£0.00
Customer support via telephone	0p/min
Move premises cost ²	£40.00 ²
Cancellation fee	£0.00

2. Dial up Internet Access

2.1. OpenSurf (Unmetred Dial-Up Internet Access)

This Dial-Up service is for personal use only and must not be used for commercial or business use as detailed in section 6.3 of the UK Online terms and conditions. <http://www.ukonline.net/legal/productterms.php>

	Inc VAT
Monthly rental	£6.99 for 2 months £13.99 ongoing
Per call Dial-Up charges	£0.00
Connection fee	£0.00
Web space (100MB)	£0.00
Email	£0.00
Customer support via telephone	3p/min daytime ³ 1p/min evenings ⁴ & weekends ⁵

Move premises cost	£0.00
Cancellation fee	£0.00

2.2. Pay as you Surf

This Dial-Up service is for personal use only and must not be used for commercial or business use as detailed in section 6.3 of the UK Online terms and conditions. <http://www.ukonline.net/legal/productterms.php>

	Inc VAT
Monthly rental	£0.00
Per call Dial-Up charges	3p/min daytime ³ 1p/min evenings ⁴ & weekends ⁵
Connection fee	£0.00
Web space (100MB)	£0.00
Email	£0.00
Customer support via telephone	25p/min
Move premises cost	£0.00
Cancellation fee	£0.00

NB Pay as you Surf requires a customer to Dial-Up the internet every 60 days in order to remain active as detailed in section 9.7.1 of the UK Online terms and conditions. <http://www.ukonline.net/legal/productterms.php>

3. Email only

	Inc VAT
Annual rental	£14.99
Per email access charges	£0.00
Connection fee	£0.00
Customer support via telephone	25p/min

¹ McAfee Internet Security Suite has a recommended retail price of £49.99. After 12 months the customer must agree a paid contract with McAfee in order to continue their service.

² This one off charge is to cover the costs of terminating your existing Broadband service and re-providing the Broadband service with our suppliers at your new location.

³ 'Weekend' means any time on Saturday or Sunday.

⁴ 'Evening' means before 6am or after 6pm on Monday to Friday.

⁵ 'Daytime' means any other time period.