

# UK Online Price List

URL: <http://www.ukonline.net/price/>

This price list is correct for customers registering with UK Online on or after the 1<sup>st</sup> December 2008

- **Lite Broadband**
- **Pro Broadband**
- **Premier Broadband**
- **Dial up Internet Access**
- **E-mail**

## 1. Broadband

### 1.1. Lite Broadband

The Lite Broadband prices are all inclusive of Value Added Tax (VAT). The VAT of 15% will be charged and could be reclaimed by VAT registered businesses.

	Inc VAT
Monthly rental	£14.99
Connection fee	£49.99
Netgear Wireless router	FREE
McAfee Internet Security Suite <sup>1</sup>	£0.00 for 12 months <sup>1</sup>
Email (1 per customer)	£0.00
Customer support via telephone	Op/min
Move premises cost <sup>2</sup>	£40.00 <sup>2</sup>
Cancellation fee	£0.00

### 1.2. Pro Broadband

The Pro Broadband prices are all inclusive of Value Added Tax (VAT). The VAT of 15% will be charged and could be reclaimed by VAT registered businesses.

	Inc VAT
Monthly rental	£19.99 <sup>1</sup>
Connection fee	£49.99
Netgear Wireless router	FREE
McAfee Internet Security Suite <sup>1</sup>	£0.00 for 12 months <sup>1</sup>
Email (5 per customer)	£0.00
Move premises cost <sup>2</sup>	£40.00 <sup>2</sup>
Cancellation fee	£0.00
Cancellation fee	£0.00

### 1.3. Premier Broadband

The Pro Broadband prices are all inclusive of Value Added Tax (VAT). The VAT of 15% will be charged and could be reclaimed by VAT registered businesses.

	Inc VAT
Monthly rental <sup>1</sup>	£24.99 <sup>1</sup>
Connection fee	£49.99
Netgear Wireless router	FREE
McAfee Internet Security Suite <sup>1</sup>	£0.00 for 12 months <sup>1</sup>
.co.uk or .org Domain name (1 per customer)	£0.00
Email (up to 20 per customer)	£0.00
Static IP (1 per customer)	£0.00
Customer support via telephone	Op/min
Move premises cost <sup>2</sup>	£40.00 <sup>2</sup>
Cancellation fee	£0.00

## 2. Dial up Internet Access

### 2.1. Pay as you Surf

This Dial-Up service is for personal use only and must not be used for commercial or business use as detailed in section 6.3 of the UK Online terms and conditions.

<http://www.ukonline.net/legal/productterms.php>

	Inc VAT
Monthly rental	£0.00
Per call Dial-Up charges	3p/min daytime <sup>4</sup> 1p/min evenings <sup>5</sup> & weekends <sup>6</sup>
Connection fee	£0.00
Web space (100MB)	£0.00
Email	£0.00
Customer support via telephone	25p/min
Move premises cost	£0.00
Cancellation fee	£0.00

**NB** Pay as you Surf requires a customer to Dial-Up the internet every 60 days in order to remain active as detailed in section 9.7.1 of the UK Online terms and conditions.

<http://www.ukonline.net/legal/productterms.php>

## Email only

### 3.1. Mail

	Inc VAT
Annual rental	£14.99
Per email access charges	£0.00
Connection fee	£0.00
Customer support via telephone	25p/min

<sup>1</sup> McAfee Internet Security Suite has a recommended retail price of £49.99. After 12 months the customer must agree a paid contract with McAfee in order to continue their service.

<sup>2</sup> This one off charge is to cover the costs of terminating your existing Broadband service and re-providing the Broadband service with our suppliers at your new location.

<sup>3</sup> "Weekend" means any time on Saturday or Sunday.

<sup>4</sup> "Evening" means before 6am or after 6pm on Monday to Friday.

<sup>5</sup> "Daytime" means any other time period.